

## **Notice of Data Security Incident**

Spectrum Vision Partners, Inc. (“SVP”) is committed to protecting the confidentiality and security of the information we maintain. SVP experienced an incident that may have involved information pertaining to certain patients. This notice explains the incident, measures that have been taken, and some steps patients can take in response.

On May 5, 2024, SVP concluded its investigation of an incident that involved our Information Technology (“IT”) systems. SVP became aware of the incident on December 4, 2023, and immediately took steps to secure our systems, contain the incident, and notify law enforcement. Additionally, a third-party forensic investigation firm was engaged to investigate.

Through our investigation, we determined that an unauthorized party gained access to our IT network between the dates of September 22, 2023 and December 21, 2023. While in our IT network, the unauthorized party may have accessed and acquired files that contain information pertaining to certain SVP patients affiliated with practices SVP manages. We then initiated a review of the files that may have been involved in the incident to identify the patients to whom the information pertained. Through our analysis, we identified files that contain patient names in combination with one or more of the following: names, dates of birth, addresses, medical record numbers, patient account numbers, health insurance identification numbers, and/or clinical information such as provider names, diagnoses, and dates of service. For some patients, this information may have included their Social Security numbers.

Between February 2, 2024 and May 20, 2024, SVP notified the practices it provides services to and began mailing letters to patients whose information may have been involved in the incident. SVP established a dedicated, toll-free incident response line to answer questions that individuals may have. If you believe your information was involved and have any questions about this incident, please call 833-543-7761, Monday through Friday, between 8:00 a.m. – 8:00 p.m., Eastern Time, except for major U.S. holidays.

For patients whose information was involved in the incident, we recommend you review the statements you receive from your healthcare providers and health insurance plans. If you see any services that were not received, please contact the provider or health plan immediately.

We take this incident very seriously and sincerely regret any concern this may cause. To help prevent something like this from happening again, we have implemented additional safeguards and technical security measures to further protect and monitor our systems.